



CIBC Digital Banking: CD Renewals—closing a mature CD

You can close your maturing CD using the CIBC Digital Banking platform.

1 Log in to your CIBC US Digital Bank account

2 Select the CD you are closing from your account list indicated by the maturity alert

Personal Jumbo Certificate
*39-1
\$110,470.14
Your Personal Jumbo Certificate has matured. To change your terms of renewal, you'll need to review and update your account options.
Renew account Close account

3 Select **Close account** from the CD account page

Personal Jumbo Certificate
6888639-1
Current balance \$110,470.14 Matures on January 3, 2027
Renew account Close account

4 Select the account to deposit the CD funds to
Click **Continue**

CIBC
Close your certificate of deposit account
Withdrawal amount \$250,431.51
Select an account
Can-Checking **924 425/1108
Cancel Continue

5 Select a contact method
Click **Send verification code**

Select a contact method
To protect your account, we need to verify your identity.
Choose your phone number from the following list and select your preferred contact method: text message or phone call. We'll send you a one-time verification code.
Your contact method
Select a contact method
Text message: +18167****35
Phone call: +18167****35
Cancel Send verification code

6 Enter the verification code

Click **Submit code**

Enter your verification code

✔ A message with your 6-digit verification code has been sent to +18167****35 using your selected contact method. It may take a moment to arrive.

The code will expire in 10 minutes, so enter it as soon as possible to complete the verification process.

Enter your 6-digit verification code

6 5 0 5 3 5

Verification code not received?

Cancel Submit code

7 Review the submitted summary

Your transfer of funds has been completed

Your PERSONAL JUMBO CERTIFICATE has been closed and the funds have been transferred successfully. Please print or save a copy of this page for your records.

Transfer summary

Withdrawal amount
\$250,431.51

Transferred from PERSONAL JUMBO CERTIFICATE *48-1	Transferred to ICAN CHECKING *1924
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Transfer request date
January 8, 2026

8 Click **Done**

Next steps

Check your email
A detailed copy of your Personal Jumbo Certificate renewal request will be emailed to you. The email will be sent to the address you have on file.

Need to make a change?
You can change or update your Personal Jumbo Certificate renewal by contacting us at 877-448-6500.

Done