

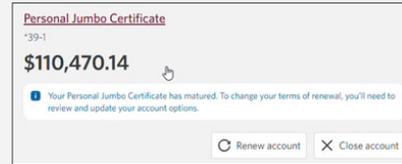


CIBC US Digital Banking: CD Renewals—removing funds

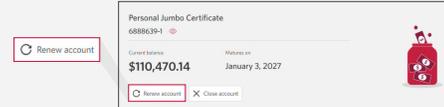
You can remove funds from a CD when renewing it.

1 Log in to your CIBC US Digital Bank account

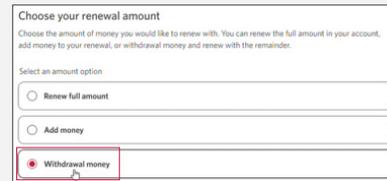
2 Select the CD you are renewing from your account list indicated by the maturity alert



3 Select **Renew account** from the CD account page

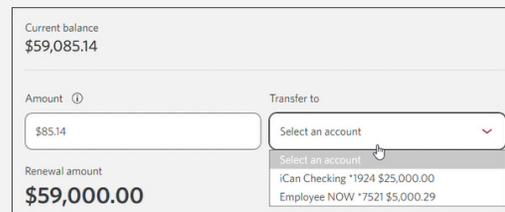


4 Select **Select Withdrawal money**

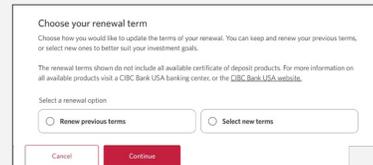


5 Enter the amount of money you withdrawing from the CD

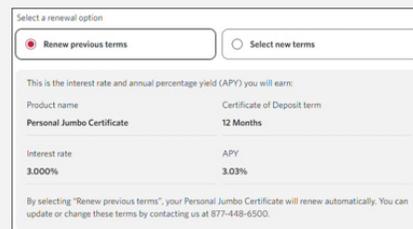
Select an account to transfer the funds to



6 Select the renewal terms of your choosing



7 The terms of the renewal will display



8 Click **Continue**

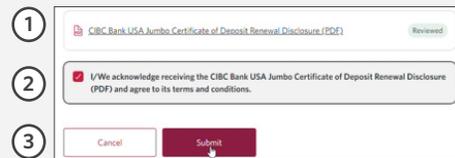


9 The CD Renewal request summary will display

A screenshot of the "Renewal request summary" screen. It includes a sub-header "Here is a summary of the renewal updates you have selected." and a table with the following details:

*45-1	
Renewal amount	
\$59,000.00	
Amount withdrawn	Amount transferred to
\$85.34	iCan Checking *1924
Product name	Certificate of Deposit term
Personal Certificate	36 Months
Interest rate	Annual percentage yield
3.300%	3.34%
Maturity date ⓘ	Interest payment frequency
January 5, 2029	3 Months

- 10 1. Click on the **Renewal disclosure**
- 2. Click the box acknowledging receipt of the renewal disclosure
- 3. Click **Submit**



- 11 Select a contact method
- Click **Send verification code**

A screenshot of the "Select a contact method" screen. It contains the text: "To protect your account, we need to verify your identity. Choose your phone number from the following list and select your preferred contact method: text message or phone call. We'll send you a one-time verification code." Below this is a dropdown menu labeled "Your contact method" with a "Select a contact method" option selected. Below the dropdown are two radio button options: "Text message: +18167****35" (which is selected) and "Phone call: +18167****35". At the bottom are "Cancel" and "Send verification code" buttons.

- 12 Enter the verification code
- Click **Submit code**

A screenshot of the "Enter your verification code" screen. It includes a green checkmark icon and the text: "A message with your 6-digit verification code has been sent to +18167****35 using your selected contact method. It may take a moment to arrive. The code will expire in 10 minutes, so enter it as soon as possible to complete the verification process." Below this is a text input field containing "6 5 0 5 3 5". A link "Verification code not received?" is visible below the input field. At the bottom are "Cancel" and "Submit code" buttons.

13 Review the submitted summary



We've received your request

Thank you for submitting your Personal Jumbo Certificate renewal request. Please print or save a copy of this page for your records.

Request summary

*32-1	
Renewal amount	
\$59,000.00	
Product name	Certificate of Deposit term
Personal Certificate	30 Days
Amount withdrawn	Amount transferred to
\$39.28	Employee NOW *7521
Start date	Maturity date ⓘ

14 Click **Done**

Next steps

Check your email

A detailed copy of your Personal Jumbo Certificate renewal request will be emailed to you. The email will be sent to the address you have on file.

Need to make a change?

You can change or update your Personal Jumbo Certificate renewal by contacting us at 877-448-4500.

Done