

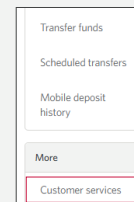


CIBC US Digital Banking: Hide and show accounts

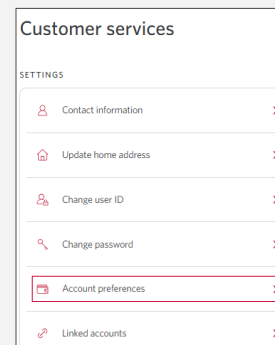
You can hide accounts from your home page to create a clean and focused view.

1 Log in to your CIBC US Digital Banking account

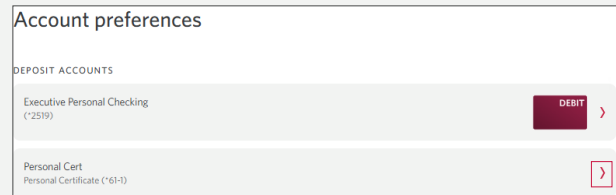
2 Click Customer services from the left side of the home page menu



3 Select Account preferences from the Customer services menu



4 Click the red caret arrow at the right of the account you want to hide



5 To hide the account, click the Hide this account button on the right



6 Review the pop-up window with important information about hiding accounts

Click Continue

Before you hide your account ✕

Hiding your account will affect your banking experience.

Hidden accounts are not able to be used for bill payments or money transfers.

Primary funding accounts for Bill Pay or Zelle®, or accounts with scheduled bill payments, cannot be hidden.

Hidden accounts will not be visible on your Account summary page, and will not be displayed in any transactions and histories.

An account will remain hidden until you change your settings on the Account preferences page. Any previous bill payments will have to be manually restored.

Do you still want to hide your account?

7 To see your hidden accounts, go to Account Preferences and you will see Hidden on accounts currently hidden

Account preferences

DEPOSIT ACCOUNTS

Executive Personal Checking
(*2519)

Hidden ›

8 To unhide or show this account, click Show this account

Executive Personal Checking
(*2519)

9 Review the pop-up window with important information about showing accounts

Click Continue

Before you show your account ✕

Showing your account will affect your banking experience.

Showing your account may make it eligible for bill payments, Zelle® or other account transfers.

Your account will be included on your Account summary page, and be displayed in any transactions and histories.

A visible account will not become hidden again until your settings are changed through the Account preferences page.

Do you still want to show your account?